



# **SGT UNIVERSITY**

**SHREE GURU GOBIND SINGH TRICENTENARY UNIVERSITY**  
**(UGC Approved)**

**Gurugram, Delhi-NCR**

Budhera, Gurugram-Badli Road, Gurugram (Haryana) – 122505 Ph. : 0124-2278183, 2278184, 2278185

**White Coat Felicitation Outreach Activity  
for  
Community Pharmacists  
on  
World Pharmacist Day 25<sup>th</sup> September 2023**



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**SGT College of Pharmacy  
organized  
White Coat Felicitation Outreach Activity  
for  
Community Pharmacists  
on  
World Pharmacist Day**

**On 25th September 2023, Monday, Gurugram**



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## **Organizers:**

The White Coat Felicitation Outreach Activity for community pharmacists took place on September 25, 2023, in commemoration of World Pharmacist Day. The event was convened by Dr. Vijay Bhalla, Dena SGT COP, SGT University, and expertly coordinated by Dr. M. Sreelakshmi and Mr. Mandeep Yadav, all operating under the capable guidance of the Indian Pharmacy Graduates' Association, which generously sponsored the white coats for the occasion.

## **Report of the Event:**

### **a) Introduction:**

World Pharmacist Day is celebrated globally on 25<sup>th</sup> September every year. To mark the celebration of World Pharmacist Day, White Coat Felicitation Outreach Activity for community pharmacists was held on September 25<sup>th</sup> 2023. Felicitation of community pharmacists with white coat was carried out based on their responses obtained towards a questionnaire designed covering the aspects of pharmaceutical care, reporting of adverse drug reactions and medication error. The activity was coordinated by Dr. Dr. M. Sreelakshmi and Mr. Mandeep Yadav.

### **b) Objective of the event:**

The event aimed to honor and celebrate the tireless dedication and invaluable contributions of community pharmacists to the field of healthcare. It sought to motivate and inspire these dedicated professionals to continue delivering high-quality pharmaceutical care by recognizing their pivotal role in patient well-being. Moreover, the event served as a platform for professional development, facilitating knowledge sharing and networking opportunities among community pharmacists. By emphasizing the importance of patient safety, promoting public awareness, and showcasing exemplary pharmacists as role models, it seeks to strengthen the bond between community pharmacists and the communities they serve. Ultimately, this event contributes to the promotion of World Pharmacist Day and its global mission to advance the pharmacy profession.

### **c) Brief of the Activity:**

**White Coat Felicitation of Community Pharmacists**  
**Coordinator: Dr. M.Sreelakshmi & Mr. Mandeep Yadav**  
**Student Coordinator: Shubham, Shiv, Himanshu & Piyush**  
**Venue: Basai – Dhankot, Gurugram, Haryana**  
**Dates: 25 September 2023**

Community pharmacists were felicitated based on their responses obtained towards a questionnaire designed covering the aspects of pharmaceutical care, reporting of adverse drug reactions and medication error. The responses were analysed by Dr. M. Sreelakshmi and Mr. Mandeep Yadav and winners were felicitated with white coat during the inaugural ceremony and valedictory ceremony for providing excellent services to the society.



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## Questionnaire

Name of the Pharmacist ..... Registration number.....

Address of the Pharmacy.....

..... Mobile No..... e-mail

....., Any other.....

1. Do you know about (PC) pharmaceutical care?  
Yes No No comments
2. Have you ever had a course/attended a workshop on PC?  
Yes No No comments
3. Do you believe that the healthcare system guarantees pharmacotherapy safety? Yes No No comments
4. Do you believe that the primary objective of pharmaceutical care is to improve and maintain patient's quality of life? Yes No No comments
5. Do you contact a physician if you suspect an adverse drug reaction and drug interactions?  
Yes No No comments
6. Are you willing to provide pharmaceutical counselling?  
Yes No No comments
7. Do you believe preventing and solving health related and drug therapy problems to be your responsibility?  
Yes No No comments
8. Do patients frequently ask for your advice on pharmacotherapy? Yes No No comments
9. Do you know about medication error?  
Yes No No comments
10. Do you understand the relevance of the term medication error? Yes No No comments
11. Are you aware of the various categories of medication errors? Yes No No comments
12. Do you know that there exist various interventions to prevent medication error? Yes No No comments
13. Are you aware of the various interventions to prevent medication errors? Yes No No comments
14. Are you aware how to proceed if medication errors occur? Yes No No comments
15. After noticing a medication error did you intervene to rectify by using suitable measures? Yes No  
No comments
16. If you noticed a medication error, did you not inform due to fear of any legal consequences?  
Yes No No comments
17. After noticing the medication error, did you not inform as you were too busy? Yes No No comments
18. After noticing the medication error, did you not inform as you did not know whom to inform?  
Yes No No comments
19. Are you aware of reporting system and how to report?  
Yes No No comments
20. Should awareness quantification of medication error particularly to paediatric population be recommended as dosing error are particularly more common in their age group? Yes No No comments
21. Should there be an improved system in hospitals regarding administration for drug dispensing?  
Yes No No comments
22. Do you recommend integrated approach toward training and education about the medication error in medical institute and the general public? Yes No No comments
23. Do you recommend standardized implementation of proper maintenance of data? Yes No No comments
24. Do you think our institute should form an independent body for reporting medication errors?  
Yes No No comments
25. Should proper recommendations to be instituted in the areas of organization, legislation, regulation and resources to improve surveillance and safe use of drugs. Yes No No comments

### Method for scoring

Questions in the questionnaire were segregated into four classes for evaluation of awareness in different spheres of concept of pharmaceutical care, reporting of adverse drug reactions and medication error.

Class “A” class which comprised of eight questions. Questions numbered 1-8 belong to this class and pertain to the fundamental knowledge regarding pharmaceutical care and reporting of adverse drug reactions. Every “Yes” response was given a score of one and every “No” or “No comments” was scored as zero and cumulative score was calculated for the whole class of questions.

class “B” which comprised of seven questions. Questions numbered 9-15 belong to this class and pertain to the fundamental knowledge regarding medication errors and interventions used in prevention and management of medication errors. Every “Yes” response was given a score of one and every “No” or “No comments” was scored as zero and cumulative

**Class “C”** comprised of questions concerned with the reporting system for medication errors. Question no. 16-18 were categorized into this class. Every “No” response for the question no 16-18 was scored as one and every “No comments” or “Yes” was scored as zero. “Yes” response for the question no. 19 was scored as one followed by calculation of cumulative score of the class C

Similarly, **class D** was categorized by making a set of questions related to the capability to give an opinion or recommendations over the escalation of the system for medication errors. Question no 20-25 constituted the **Class D**, for which every “Yes” response was scored as one whereas every “No” or “No comments” was scored as zero.

The respondents were asked to fill the questionnaire according to their individual view and were not allowed to consult their group members for opinions on any question. Respondents were instructed to answer the questions of the questionnaire in one sitting, but no time constraint was kept for this purpose. All the completed questionnaires were collected for analysis. Every question in the questionnaire was followed by three alternative objective answers viz. “Yes, “No,” “No comments”

### Winners of the activity

Name of the Registered Pharmacist	Name of the Pharmacy	Address of the Pharmacy
Ms. Anju	Jan Sevak	Main Basai Road, District Gurgaon
Mr. Anil	Anil Pharmacy	Basai Chowk, Gurugram
Mr. Sandeep Rathi	S.S Medicos	Main Bus stand, Chandu, Gurugram
Mr. Pankaj	Pankaj Medicos	Near Ankur Clinic, Basai Road, Gurugram
Mr. Neeraj	Piyush Medicos	Basai Road, Gurugram
Mr. Krishan Yadav	Om Medicos	Civil Hospital, Basai Road, Gurugram
Mr. Sourabh Yadav	Sharaj Medicine	Near Balaji Hospital, Basai , Gurugram
Mr. Budhram Yadav	Mandeep Medicos	Basai , Gurugram
Mr. Ramkesh	Vasu Medicos	Civil Hospital, Basai Road, Gurugram
Mr. Deepanshu	Bhushan Pharmacy	Basai Chowk, Basai Road, Gurugram
Mr. Balram	Shri Shyam Pharmacy	Basai Road, Gurugram
Mr. Bhardwaj	Bhardwaj Medical and General Store	Dhankot, Gurugram
Pharmacist	Lal Pharmacy	Pataudi Chowk, Basai Road, Gurugram

Mr. Manjeet Tanwar	Sanjeevni Pharmacy	Basai Road, Gurugram
Mr. Hitesh Kumar	Umrao Singh Pharmacy	Civil Hospital, Basai Road, Gurugram
Mr. Kapil Kumar	Kapil Chemist	Pataudi Chowk, Basai Road, Gurugram
Mr. Sourabh	Shree Sai Pharma	Main Basai Road, Gurugram
Mr. Rahul Yadav	Vanshika Medical and General Store	Basai Chowk, Basai Road, Gurugram
Mr. Anil Kataria	Kataria Medicos	Pataudi Chowk, Basai Road, Gurugram
Mr. Kunal Mittal	The Gifted Pharmacy	Pataudi Chowk, Basai Road, Gurugram
Mrs. Ekta	Shivanya Medical Store	Basai Road, Gurugram
Mrs. Sunita Modi	Sunita Medicos	Basai Road, Gurugram
Mr. Vishal	Vishal Pharmacy	Basai Road, Gurugram
Mr. Md. Jahul	R.K. Medicos	Basai Road, Gurugram
Mr. Anil	Anil Pharmacy	Basai Chowk, Basai Road, Gurugram

The "Community Pharmacist White Coat Felicitation Outreach Activity" conducted on World Pharmacist Day was a resounding success. It not only acknowledged the invaluable contributions of community pharmacists but also provided a platform for continuous learning and improvement within the profession. The event fostered a sense of pride and responsibility among community pharmacists and reinforced the importance of pharmaceutical care, adverse drug reaction reporting, and medication error prevention.

The knowledge gained from the responses to the questionnaire and the insights shared during the event will undoubtedly contribute to the enhancement of pharmaceutical services in the community and ensure the highest standards of patient care.

#### d) **Pictures of the Activity**







Pharmacist Deepanshu, Basai

**Community Pharmacist White Coat Felicitation Outreach Activity**  
In honor of World Pharmacist Day on September 25, 2023, to recognize the invaluable contributions of community pharmacists organized by SGT College of Pharmacy at SGT University in Gurugram, Haryana.



Pharmacist Hitesh Kumar, Basai



Pharmacist Balram, Basai



Pharmacist, Lal Pharmacy, Basai



Pharmacist Ramkesh, Basai



Pharmacist Manjeet Tanwar, Basai



Pharmacist Kapil, Basai



Pharmacist Sourabh, Basai



Pharmacist Rahul Yadav, Basai



Pharmacist Anil Kataria, Basai



Pharmacist Neeraj, Basai

**Community Pharmacist White Coat Felicitation Outreach Activity**  
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Pharmacist Kunal Mittal, Basai



Pharmacist Ekta, Basai



Pharmacist Sourabh Yadav, Basai



Pharmacist Mandeep Yadav, Basai



Pharmacist Krishan Yadav, Basai



Pharmacists Jan Sevak Pharmacy, Basai



Pharmacist Vishal, Basai



Pharmacist Md.Jahul, Basai