

D/VU/157  
29/11/24

(236) Addendum R-996  
29/11/24  
Date: 28-11-2024

To,  
The Registrar  
SGT University  
Gurgaon

**Sub: Addendum In Agreement No. IN-DL11953378256409U**

Sir,

In Pathology department we have below mentioned two 5-part Haematology analyser

1. Sysmex XNL 550 Sr. No. 12588 DOI 20-07-2017 Vendor – M/s Transasia
2. Mindray 6200 Sr No. PG032QG2 DOI 20-04-2022 Vendor – M/s Aspen Diagnostics

As Per the agreement (RQ152200 Dated 30-06-2017) with M/s Transasia for 5-part haematology analyser (Make **Sysmex Model XN 550**) was expired on 20 July 2024 and the OEM(Sysmex) was unable to supply the reagents through M/s Transasia as the OEM has started direct operation in market (Ref. Letter Attached). Currently we are not using the machine.

Second 5-part analyser Mindray 6200 is working fine as well the vendor M/s Aspen Diagnostics is supplying the reagent on regular basis. The agreement Ref. No. IN-DL11953378256409U with M/s Aspen Diagnostics is valid till 20-04-2027.

Due to unavailability of the second haematology analyser department is facing day to day operation issues and sometime samples are getting delayed.-

The department has requested as per letter Ref. No. SGTU/FHMS/Path-Hosp/No. 18/2024 date 04/04/2024 for another machine from other supplier. The department has sent again request letter Ref No. SGTU/FHMS/Path-Hosp/No. 41/2024 Dated 28-10-2024 for the backup machine.

We have discussed with our current vendor (M/s Aspen Diagnostics) to provide backup machine of the current machine Mindray 6200 under the same terms and conditions of ongoing agreement Ref No. IN-DL11953378256409U Dated 30-03-2022. After multiple discussions vendor has agreed to provide the same without any changes in agreement.

Benefits to go with the ongoing agreement

1. Same vendor to provide services for both machines
2. No need to maintain Different reagents inventory for both machines
3. No requirement for additional agreement
4. Will provide smooth functioning for workload

Requesting for approval.

*Handwritten signature*  
Mr. Arbind Prasad  
Dy. Manager Purchase

*Handwritten signature*  
Vivek Sharma  
AGM Biomedical Engg.

*Handwritten signature*  
Mr. Kaitsh Khandwal  
GM-Purchase

*The request of New machine is stand by may be approved as the rates are same as of 2022 & a back-up is needed.*

*Handwritten signature*

**Registrar**  
SGT University  
Budhera, Gurugram

*Talwar*  
30/11/24  
*Handwritten signature*

R-982

28/11/24

November 23, 2024

**Agreement Addendum-I**

SGT Medical College, Hospital & Research Institute, Gurugram

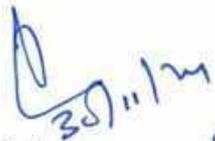
This is an addendum to the original agreement no. IN-DL11953378256409U, Dated 30<sup>th</sup> March 2022 for the placement of additional unit of cell counter in the department of pathology.

Model	Cost per Test	Additional Workload	Location
Mindray BC 6000	Same as per Agreement	60-70 per Day	Pathology Dept. SGT Hospital

Rest all other terms will remain same as per the existing agreement for next 5 years from the date of this Addendum.

SGT Medical College, Hospital & Research Institute  
Gurugram, Haryana

Aspen Diagnostics Pvt Ltd.  
B-30, G.T. Karnal Road  
Industrial Area, New Delhi

  
Registrar  
Dr. Joginder Yadav  
**Registrar**  
SGT University  
Budhera, Gurugram

  
Sales Director  
Dr. Anuj Jindal  




Department of Central Lab

SGTU/FMHS/Path-Hosp/No:4//2024

Date: 28/10/2024

To,
The Medical Superintendent
SGT Medical College, Hospital and Research Institute
Gurugram

Subject- Requirement for additional unit of Haematology analyser in haematology section of pathology department in central lab

Dear Sir,

Two units of hematology analyzers have been installed for routine and crucial investigation of CBC etc. as follows: -

Table with 5 columns: S. No, Firm, Installation Date, Manufacture, Make & Model, Contract Validity. Row 1: Ms Transasia, 20/07/2017, Sysmex XNL550/Sr No-12588, 84 Month (Expired 20/07/204). Row 2: Aspen Diagnostics, 20/04/2022, Mindray 6200/PG032QG2, 05Year.

Lately, Ms transasia have shown their inability to supply reagents for the instrument supplied by them due to termination of their agreement with Ms Sysmex the principal manufacturer of the equipment (Sysmex XNL550/Sr No-12588). The reagents already supplied by them are exhausted.

Presently the entire work is now being carried out on the machine supplied by Ms Aspen Mindray 6200 rate contract dated 20/04/2022 (Copy Enclosed).

The Department now needs an additional unit as a backup so that this critical investigation is not stopped if there is any maintenance issue with the existing unit. Further, a backup unit is required as per NABH & NABL standards also.

Ms Aspen diagnostics are committing to supply a backup unit Mindray BC 6000 vide their letter dated 03/10/2024(letter enclosed) in the existing reagent rental agreement.

The same may be favorably considered and the firm allowed to place a backup unit of Mindray BC 6000 with the stipulation that total workload of the CBC etc. of the hematology lab will be carried out on the two units installed by Ms Aspen Diagnostics so long as they keep at least one unit functional round the clock.

The workload of the laboratory in the month of September was 165 and October 158 per day till now.

Handwritten signature/initials

Handwritten signature/initials

Dr Rajeev Sen 28/10/24
Professor and HOD, Department of Pathology
MBBS, MD DMC No: HNC04139
SGT Medical College, Hospital and Research Institute Budhara, Gurugram

- Pl look into the matter urgently
- Discuss if needed.

NO:	2017/24
ADD. NO:	
DATE:	29/10/2024
BY:	
BY:	

G.M. Purchase

ADDENDUM-I

3<sup>rd</sup> October 2024

To,  
The HOD Pathology & Lab Director,  
SGT Medical College Hospital and Research Institute,  
Budhera, Gurugram, Haryana.

**Subject: Backup unit placement of Mindray BC 6000. Addendum to our Reagent Rental Agreement dated 30-03-2022**

Dear Sir,

In reference to our existing reagent rental agreement dated 30-03-2022 for the placement of "Fully Automated 5-Part Cell Counter, Model BC 6200" at SGT University, Gurugram. Based on our recent discussions and acceptance, we are pleased to provide one more unit of Fully Automated 5-part cell counter, Model BC 6000, make Mindray, on additional workload of 60-70 samples per day.

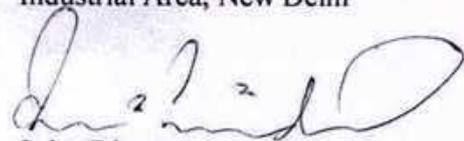
All other terms & conditions mentioned in the existing agreement will remain the same for next 5 years from the date of this Addendum.

Thanking You.

SGT University  
Gurugram, Haryana

HOD Pathology & Lab Director

Aspen Diagnostics Pvt. Ltd.  
B-30, G.T. Karnal Road  
Industrial Area, New Delhi



Sales Director  
Dr. Anuj Jindal





This agreement is made in Delhi between M/s Aspen Diagnostics Pvt. Ltd., a company incorporated India under the companies Act 1956 having its registered office at B-82, G.T. Karnal Road, Industrial Area Delhi - 110 033, India, Phone No: 011-45201100, (hereinafter referred to as 'First Party' which expression should include its successors, assigns and associated companies) of the one part through Dr. Anuj Jindal, Sales Director of the company duly authorized to enter into agreement.

AND

M/s SGT University, Gurgaon (hereinafter called the 'Second Party' which term, shall mean and include his successors in office, administrators and permitted assigns) through its Registrar Dr. Joginder Yadav duly authorized to enter into agreement.

Wherever the context may permit the First Party and Second Party may be referred to as 'Party' individually and collectively as 'Parties'

- a. First Party is a leading company in India engaged in marketing of Medical Diagnostic Equipments and Reagents.
- b. Second Party is engaged in providing health care services including diagnostic services to patients and is desirous of taking BC-6200 Auto Hematology Analyzer (hereinafter referred as 'The Instrument') on lease basis, subject to exclusive purchase of reagents and consumables from First Party.
- c. First Party possesses the said instrument and has agreed to give the said instrument on lease basis and also the reagents and consumable used therewith to Second Party.

Both parties therefore have discussed and arrived at this agreement as follows:

1. Duration of the Agreement:

It is agreed between the parties that the duration for the subsistence of this agreement shall be 5 (Five) years subject to extension on mutual agreement on Reagent Rental basis. The Agreement will be renewed after mutual consent and discussion of the parties after the completion of the tenure of the Agreement.

2. Reagents/consumables details/Business to be achieved

First Party hereby agreed to give BC-6200 Auto Hematology Analyzer on lease basis to the Second Party. Second Party shall purchase reagents of BC-6200 Auto Hematology Analyzer to perform minimum 4500 tests/month @ Rs. 25.00 per test + GST from first party for a period of Five (05) years as per the attached price list. Controls and Retie Reagents are not included in per test cost and the same will be supplied on paid basis as per attached price list. First Party shall have the right to review and change the cost per test and price of consumables after considering a 10% increase or decrease for the factors like inflation, exchange rate fluctuations, statutory requirements or any other relevant factor in this regard with mutual consents



3. Payment Terms:

All the payments with respect to this Reagents Rental are to be settled within 30 days from the invoice date. If Second Party fails to perform minimum number of tests written above, First Party shall have the right to charge minimum billing of Rs. 1,26,000/- (Rupees One Lac Twenty Six Thousand only) including 12% GST per month as per above agreed prices. Minimum billing amount does not include purchase of controls.

4. Placement of Instrument and its Maintenance

It is agreed that First Party will install the instrument at the premises of Second Party free of charge. All levies connected with incoming / installation of subject equipment will be borne by First Party. Service (maintenance) will be free of cost including spares during lease period of the instrument. Free calibration of instrument will be done as and when required during lease period. Further First Party would repair any damage to the instrument or hampering by unauthorized personnel/Unnatural breakdowns etc., but the charges of the spare parts will be borne Second Party. It is agreed between the Parties that in case the necessity of up gradation of Software / Hardware arises, the First Party shall provide the same free of cost during the lease period. In case of any damage to the cartridges/reagents/consumables due to manufacturing defect the number of lost samples the same will be replaced free of cost by Service provider. It is further agreed between the parties that no person other than employee or authorized representative of the First Party will repair or service the machine

5. Ownership:

The instrument will be the property of First Party throughout the tenure of the agreement and thereafter also. At the end of the agreement period as stipulated herein or earlier, this agreement may be renewed and /or extended and/ or modified by the mutual consent by exchange of letters both the parties, and such letters shall form part and parcel of this agreement.

6. Force Majeure:

It is agreed that any delay, breach or failure on the part of the party in complying with the terms and conditions of this agreement shall not be treated as default or breach or give rise to any claim or damage to or in favor of party; if and to the extent such delay, breach of failure caused by force majeure events beyond civil commotion, strikes, lockouts, shortage of materials, unavoidable breakdown of manufacturing facilities, serious transportation problem, order of direction of the concerned Government from competent court and other similar caused through which the party claiming an event of "Force Majeure" shall as soon as possible notify the other party in writing and provide all the particulars of the cause or events and date of its first occurrence. Failure to give such a notice to the other party shall deprive the party claiming "Force Majeure" to be relieved from performing its obligations under this agreement. If the "Force Majeure" prevails for a continuous period in excess of three months, the parties shall enter into bonafide alternative arrangements as may be fair and reasonable. In case no such arrangement be agreed upon, the other party not affected by "Force majeure" will be entitled to terminate this agreement by giving 3 months notice to the party affected by "Force Majeure".



7. Termination :

(i) Notwithstanding above, either party shall be entitled to terminate this agreement by giving three months notice to the other, if the other party commits breach, non-observance or non-performance of any of its obligations under this Agreement and which is not rectified within three months.

(ii) Either party hereto can terminate this Agreement forthwith by written notice to other party, if the other is declared insolvent bankrupt or a receiver, custodian or trustee is appointed in respect of all or substantial part of its property by a court or competent jurisdiction.

(iii) That notwithstanding, upon termination or expiration of this Agreement, any and all rights and obligations of the parties hereto which shall have accrued before the effective date of such termination or expiry under this Agreement, shall remain outstanding and shall be governed by this Agreement

8. Indemnity:

(i) Each Party shall, at its expenses, indemnify, defend and hold harmless the other Party and its respective officers, personnel, employees, representatives, agents, respective directors, and assign from and against any and all liability (including but not limited to liabilities, judgments, damages, losses, claims, costs and expenses, including attorney's fees and expenses) any other losses that may occur, arising from or relating to:

a. a breach, non-performance or inadequate performance by such party of any of its obligations or warranties under the agreement.

b. an infringement of such third-party rights (including contractual rights and intellectual property rights) by such Party in fulfilling or complying with its obligations under the Agreement; or

c. the acts, errors, misrepresentations, willful misconduct or negligence of such Party, its employees, subcontractors and agents in performance of its obligations under the Agreement.

(ii) Neither party nor any of its affiliates nor its or their respective directors, officers, employees, agents or suppliers shall be liable to the other party or any third party for special, consequential, incidental, indirect, tort or cover damages, including, without limitations, damages resulting from or arising out of the Agreement, or loss of reputation, business or goodwill, whether or not such Party has been advised or is aware of the possibility of such damages.

9. Governing Law and Jurisdiction:

This Agreement, the construction and enforcement of its terms and the interpretation of the rights and duties of the Parties hereto shall be governed by the laws of India and in case of any difference of opinion between the parties, the courts situated in Delhi will only have jurisdiction.

10. Arbitration:

In the event of any controversy or claim arising out of or relating to this agreement or the breach, termination or invalidity thereof, the parties shall endeavor to resolve the same in an amicable manner through discussion in consonance with the spirit of the transaction recorded in this agreement; if however, parties fail to resolve through discussion as



above, the same shall at the request of either party be referred to an Arbitrator mutually appointed by the parties in accordance with the Arbitration and Conciliation act, 1996. Arbitration proceeding shall be conducted in English. Any judgment, decision or award of the Arbitrators shall be final and binding any shall be enforceable in any court of competent jurisdiction.

11. Severability:

If any provision of this Agreement is held to be illegal, invalid or unenforceable, in whole or in part, under any enactment or rule of law, such provision or part shall to that extent be deemed not to form part of this Agreement, but the legality and enforceability of this Agreement shall not be affected.

12. Amendment :

No modification or amendments of this agreement shall be binding unless agreed to by the parties in writing.

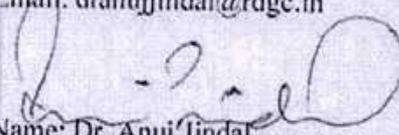
13. Assignment :

This agreement shall not be assigned by any party to third person /party without consent of other party in writing.

IN WITNESS WHEREOF, both the parties have signed this agreement on this 30th Day of March 2022. All communications between First Party and Second Party shall also be done at the address given below:

First Party:

M/s. Aspen Diagnostics Pvt. Ltd.,  
B-82, GT-Karnal Road, Industrial Area,  
Delhi - 110033.  
Tel, No: 91-11-45201100  
Email: dranujjindal@rdgc.in

  
Name: Dr. Anuj Jindal  
Designation: Sales Director



Second Party:

SGT University,  
Gurgaon

  
Name: Dr. Joginder Yadav  
Designation: Registrar

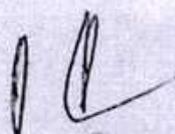
**Registrar**  
SGT University  
Budhera, Gurgaon

## PRICE LIST

**Customer Name: M/s SGT University, Gurgaon**  
**Equipment: Auto Hematology Analyzer (BC-6200)**  
**Reagents Prices based on CBC/Diff CPT @ Rs. 25.00**

S. No.	Reagent	Price/Pack (Rs.)
1.	DS-DILUENT , 1x20L	2600/-
2.	M-6 LD LYSE, 1x1L	3825/-
3.	M-6 FD DYE, 1x12ML	2760/-
4.	M-6 LH LYSE, 1x1L	4040/-
5.	M-6 LN LYSE, 1x1L	3810/-
6.	M-6 FN DYE, 1x12ML	850/-
7.	PROBE CLEANSER, 1x50ML	615/-
8.	M-6 DR DILUENT, 1x1L (for Retic)	4900/-
9.	M-6 FR DYE, 1x12ML (for Retic)	13500/-
10.	BC-6D tri level control, 3x4.5 ml (1L+1N+1H)	8500/-
11.	BC-RET tri level control, 3x4.5 ml (1L+1N+1H)	14500/-

\*GST/Taxes will be extra

  
**Registrar**  
**SGT University**  
**Budhera, Gurugram**



Rental Agreement



महाराष्ट्र MAHARASHTRA

© 2017 ©

RW 152200

प्रधान मुद्रांक कार्यालय, मुंबई  
प.मु.दि.क्र. ८००००९८  
27 JUN 2017  
सक्षम अधिकारी

Minimum Purchase Agreement

This Agreement is made on this 30<sup>th</sup> Day of June In the year 2017 between

M/s. Transasia Bio-Medicals Limited, (PAN : AAAT2038C) a company incorporated in India under the Companies Act, 1956, (CIN-U33110MH1985PLC036198) (hereinafter referred to as "TBM" which shall, unless repugnant to the context, include its successors and assigns) having its Registered Office at TRANSASIA House, Plot No. 8, Chandivali Studio Road, Mumbai 400 072, India  
AND

Shree Guru Gobind Singh Tricentenary University ( A Unit of Dashmesh Educational Charitable Trust), (PAN : AAATD2705K) having its Office at Near Sultanpur Jheel / Bird Sanctuary Farukh Ngar Road , Budhera , Distt. Gurgaon ( Haryana ) -122505 (hereinafter referred to as "the Customer" which shall, unless repugnant to the context, include its successors and assigns)

*[Handwritten Signature]*  
10/6/17

*[Handwritten Signature]*

Rental Agreement

**ANNEXURE-I**

**Specific Minimum Purchase Agreement Proposal Agreed Upon**

**Name of the Customer :** Shree Guru Gobind Singh Tricentenary University  
( A Unit of Dashmesh Educational Charitable Trust)

**Instrument Installation address :** Near Sultanpur Jheel / Bird Sanctuary Farukh Ngar Road ,  
Budhera , Distt. Gurgaon ( Haryana ) -122505

**Instrument being placed on MPA :** One unit of XNL-550 along with other standard accessories

**Tenure of agreement :** 84 Months from the date of installation

**MPA Per month :** ₹.65235.00 with the qualifications mentioned in the table below:—

Sr. No.	Product Code	Reagent	Pack size (ml)	Price / pack ( ₹ )	No.of Packs	Minimum Purchase amount ( ₹ ) / year
1	120967	Cell Pack DCL	20000	3500.00	42.63	149,205.00
2	120976	Lysercell WDF	8000	38000.00	6.34	240,825.00
3	120977	Fluorocell WDF	84	46500.00	5.93	275,678.57
4	120972	Sulfolyser	3000	22000.00	4.15	91,500.00
5	120515	Cell Clean	50	7530.00	3.43	25,677.14
					<b>TOTAL</b>	<b>782,825.71</b>

- ❖ The MPA will consist of above mentioned specific item / items grouped together.
- ❖ Prices mentioned above are excluding VAT / Sales Taxes; Octroi / Entry tax / Service Tax / GST and any other local levies will be charged extra as applicable.
- ❖ **Reagents – Start up:** Confirmed Purchase Order for Initial three month has to be placed along with acceptance of Reagents Minimum Purchase Agreement which will be supplied directly by the Company.
- ❖ **Reagents – Subsequent:** Confirmed Purchase Order shall be placed for monthly requirements, at least 8 (eight) days before the beginning of the relevant month, which will be supplied directly by the Company.
- ❖ **Payment terms - 45 days from receipt of reagents.**
- ❖ **Calibration** will be done only once a year on Free of Cost basis for the contract period. Further Calibration requirements will be at standard charges within 45 days credit.
- ❖ **Controls required for the Instruments** shall be purchased separately from the company within 45 days credit.

TRANSASIA BIO-MEDICALS LTD

SHREE GURU GOBIND SINGH TRICENTENARY UNIVERSITY  
(A UNIT OF DASHMESH EDUCATIONAL CHARITABLE TRUST)

*[Handwritten signature]*

*[Handwritten mark]*

## INSTALLATION & TRAINING REPORT

Customer Name : Shree Gurus (Gobind) Singh Hospital & Tricentenary  
 Department : Lab  
 Address : Gurgaon Farukhnagar Road Village Budhara  
 City : Gurgaon Pin : 123505 State : Haryana  
 Territory : Delhi Zone : NZ-1  
 Telephone & Fax : \_\_\_\_\_  
 Contact Person : \_\_\_\_\_ email : \_\_\_\_\_  
 Instrument Model : XNL 550 Mobile No. : \_\_\_\_\_  
 Installation Date : 20-07-2017 Sr. No. : 12588

The above mentioned instrument has been satisfactorily installed by Service Engineer / Product Specialist of Transasia Bio-Medicals Ltd. Operational Training & User Maintenance of the Instrument was provided to the following staff members on date(s) : 20-07-2017

Name (s)	Designation/ Dept.
<u>Dr. Seema</u>	<u>DR.</u>
<u>Mr. Ashok</u>	<u>L.T.</u>
<u>Mr. Jagdeep</u>	<u>L.T.</u>

Parameters Demonstrated : Run Samples and cross check with the RX-2P.

Customer Comments (If any) : \_\_\_\_\_

Service Engineer / Product Specialist : Engg. / App. Customer Signature : [Signature] 20/07/2017

Signature : [Signature] Customer Name : Seema Naggar

Designation : Asst Prof  
 : Varun Arora / An Vikas Dager / Anmol Rohatgi  
20-07-2017 Customer Seal : [Seal]

Disclaimer Clause: Disputes, differences, controversies and questions directly or indirectly arising at any time under, out of, in connection with or in relation to the use of this instrument / reagents / service shall be referred to the sole arbitrator to be appointed by Transasia Bio-Medicals Limited under the Arbitration and Conciliation Act 1996. The venue and seat of arbitration shall be at Mumbai. The award rendered by the arbitrator(s) shall be final and binding on both Parties.

# Haematology Analyser (Pathology)

Make -Transasia, Model- XN550, Sr. No-12588, CEID - SGT/ME/RENT/001



## SGT UNIVERSITY

SHREE GURU GOBIND SINGH TRICENTENARY UNIVERSITY  
(UGC Approved University) GURUGRAM, DELHI-NCR

Chandu-Budhera, Gurugram-Badli Road, Gurugram (Haryana) - 122505

Phone : 0124-2278183, Fax 0124-2278151,

Website : www.sgtuniversity.ac.in, E-mail : info@sgtuniversity.org

Name *Haematology Analyser - (six part)*

Address *Mod - no - XN - 550*

*CEID - SGT / ME / RENT / 001*

From

To



**SGT UNIVERSITY**  
AS GURU GURANG SIKH UNIVERSITY  
U & AICTE Approved | Gurugram, Delhi-NCR

Arbind Prasad <deputymanager2\_purchase@sgtuniversity.org>

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**Fwd: Requirement for additional unit of Haematology analyser in haematology section of pathology department in central lab.**

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**GM Purchase SGTU** <gm.purchase@sgtuniversity.org>  
To: Arbind Prasad <deputymanager2\_purchase@sgtuniversity.org>  
Cc: Vivek Sharma <agm\_biomedical@sgtuniversity.org>

Tue, Nov 5, 2024 at 11:58 AM

fyip.

----- Forwarded message -----

From: **Medical Superintendent** <medicalsupt@sgtuniversity.org>

Date: Fri, Nov 1, 2024 at 9:26 AM

Subject: Requirement for additional unit of Haematology analyser in haematology section of pathology department in central lab.

To: GM Purchase SGTU <gm.purchase@sgtuniversity.org>, Rajesh Gupta SGT U <rajeshgupta@sgtuniversity.org>, GM

Purchase SGTU <gm\_purchase@sgtuniversity.org>

Cc: DR. Dharmendra Kumar <drdharmendra\_ams@sgtuniversity.org>

Dear Sir,

Please find the attachment and look into the matter urgently.  
This is for your information and necessary action.



**Thanks & Regards**

**Medical Superintendent Office**

SGT Medical College, Hospital & Research Institute  
SGTU, Gurugram-122505

**Phone: 0124-2278183, Mobile: +91-9289735409, Extn: 5041**

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pathology letter sent to purchase 01.11.2024\_0001.pdf  
8434K



SGT Medical College, Hospital & Research Institute



Department of Pathology Lab

SGTU/FMHS/Path-Hosp/No.18/2024

Date: 04/04/2024

To,  
The Purchase Manager  
SGT University Budhera, Gurgaon  
Haryana-122505

**URGENT**

Sub – Contract with MS Transasia Analyzer -Biomedical Ltd. Regarding 5 Part hematology analyzer.

This is to bring to your kind attention that Sysmex hematology analyzer model XN 550 is installed on reagent rental basis through distributor MS Transasia.

Kindly find attached herewith communication form Mr. Pravin Gundewar, Senior product Manager-Hematology Sysmex.

According to this communication MS Sysmex analyzer will not be supplying reagents through their distributors after 31<sup>st</sup> March 2024.

This is to further inform you that we have already been experiencing trouble with services because of non-supply of XNL –Check controls 5 part (L1/L2/L3) for about 1 month from MS Transasia.

You are therefore requested to make arrangements for alternative supplier/replacement of existing contract with a new contract with authorized agencies.

Thanks, and Regards

*[Signature]*  
Dr Rajeev Sen  
Professor and Head  
Department of Pathology  
(Director Laboratory Services)

Copy to  
Medical Superintendent  
Hospital administrator  
Hospital operation manager

Department of Pathology Hospital Lab Ground Floor, Faculty of Medicine & Health Sciences  
Email ID: pathology\_hospital@sgtuniversity.org Extn. No. 5023/5025/5026/5027



Date- January 1, 2024

Haematology direct operation by Sysmex India.

Dear Valued Customers,

Greetings! from Sysmex India.

At the outset, we wish to express our gratitude for your patronage over the years with placement of Sysmex advanced Haematology Analyser in your prestigious institute. We are also thankful to you for your confidence in Sysmex products and solutions.

As per attached letter we have started our direct operations for Haematology from 1<sup>st</sup> April 2019 in india, all new orders (after 1<sup>st</sup> April 2019) for Haematology Analysers and reagents are processed directly by Sysmex India or through our authorized distributor. However, Transasia Bio-medicals Ltd will continue to support and sell reagents to their existing users who have reagents rental contract for Sysmex Haematology analysers till the end of their respective contract period or till 31<sup>st</sup> March 2024 whichever is earlier.

After this period any extension of contract by upgradation or replacement of analyser will be taken over by Sysmex India directly.

Should you have any query or requires further assistance, please contact the undersigned or any Sysmex representative from your area.

We assure you of our best services at all times.

With Kind Regards,

For Sysmex India Pvt Ltd



Pravin Gundewar

Sr. Product Manager- Haematology

mob- +91-9619497070

email- gundewar.pravin@sysmex.co.in

**Sysmex India Pvt Ltd** (CIN: U33120MH1998PTC115943)

Office 1002, Damji Shamji Business Galleria, 10th Floor, LBS Marg, Kanjurmarg (West), Mumbai, 400078, Maharashtra, India Tel: (+91) 22 6112 6666  
Factory Village Malpur, Pargana Dharampur, Nalagarh Road, Baddi - 173205, Dist. Solan, Himachal Pradesh, India Tel: (+91) 9218422282 / 9816672282  
[www.sysmex.co.in](http://www.sysmex.co.in)